



MOBILE MOUSE

L!Ve (Live Interactive Virtual education)

Mobile MOUSE
Unit 1 / 41 Action Rd
Malaga WA 6090
(08) 9404 7041
mobilemouse.com.au

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L!Ve (Live Interactive Virtual Education)

Due to the threat of the continued spread of COVID-19 virus and its effect on public health and the economy, we have decided to launch **L!Ve** (Live Interactive Virtual Education) for all Corporate and Public courses (using real trainers), as an additional learning option.

These L!Ve courses, mimic the outlines of our existing highly rated courses, but in a digital format.

Our courses will now be able to be attended 100% LIVE!!! As the courses are still Interactive and instructor-led, students will have the ability to follow along on their own machines (from anywhere) and interact much as if they were in an actual classroom.

For the time being we are still running classroom courses (in a very self-limited capacity), but students now have the additional option to "**L!Ve Dial In**" to classroom courses at a greatly discounted rate.

Quick Considerations

- Eliminates communal risks currently associated with the COVID-19 Pandemic.
- We will be using the same quality trainers that we always do.
- There is no need for travel. Participants can attend from anywhere (as long as they have a reliable internet connection).
- All participants are able to interact with each other and complete "hands on" practical exercises.
- Clients are able to request closed private sessions exclusively for themselves or their staff.
- Enrolments for these courses will be done in the same way as our normal booking process, one difference being; is that candidates will be sent a clickable link (in advance) to join the scheduled session as opposed to actually attending at a physical venue.
- As an additional incentive, public **L!Ve** course students will be allowed (at no extra charge) to physically sit the course at our venue at a later scheduled date.

Classroom Courses

Note that in the meantime (and for the foreseeable short term), we will still be offering public courses at our Malaga venue (which students can also attend via "**L!Ve Dial In**").

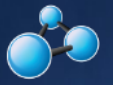
To learn how we are handling the COVID-19 issue at our venue please free to read our [Official COVID-19 Policy Statement](#).

Should you have any questions, please email us: officeadmin@mobilemouse.com.au

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Advantages of Virtual Live! Interactive Streaming Courses

- Eliminates communal risks currently associated with the COVID-19 Pandemic.
- A Quick and easy alternative to sustain education at this time in history.
- There is no need for travel. Participants can attend from anywhere.
- All participants are be able to interact with each other very effectively, through a combination of audio, video, screen sharing, whiteboard, chat, file sharing and digital hand raising.
- This style of training has long since been proven to be an effective method for distance education.

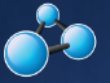
How does Mobile MOUSE intend to conduct the sessions?

- We will still use real live trainers to conduct the session and guide participants.
- Enrolled participants will be sent a session invitation (via email) to attend at a set date and time. Participants should click this link 15-20 minutes before the set time and log in, as this may speed up the familiarisation process overall.
The invitation email will also contain a link for participants to download their resources for the day, including a PDF student manual and course practice files. In addition, practice files can easily be transferred to and from participants during the session.
- At the commencement of each session there will be a short “how-to” for all participants, e.g. how to do a “digital hand raise,” access the whiteboard features and other fundamental collaboration features. This is important, as no doubt, this will be new for a vast majority of participants.
- Typically, the trainer will conduct and guide students to actively participate and complete skill driven tasks, thereby imparting “hands-on” learning, in the same way, as if they were physically attending a class.

Methods of Delivery

Typically L!Ve training can be attended or conducted as variations of one of the following ways:

- **“L!Ve Dial In” (Public or Corporate Training)**
Mobile MOUSE courses (run at our Venue), will be made available to L!Ve registrations. Students can attend digitally (L!Ve) or in person. L!Ve participants also have the option to sit the physical course at a later date (at no extra charge). For more details, see the [Info Graphic](#) overleaf.
- **“L!Ve Solo” (Corporate Training)**
Mobile MOUSE hosts a L!Ve training session, exclusively for the Client. Students would sit at their own desk (home or work) and connect to the hosted corporate training session, physically separate from other users. For more details, see the [Info Graphic](#) overleaf.
- **“L!Ve Room” (Corporate Training)**
Mobile MOUSE hosts a L!Ve training session, exclusively for the Client. A designated laptop (which we can supply at no charge), is used as a “projector”, out-putting the trainers presentation to a larger projection surface which the students follow and interact with. This allows for greater Social Distancing with the ability to divide into smaller groups, all participating at the same time. For more details, see the [Info Graphic](#) overleaf.
- **“L!Ve Blended” (Corporate Training)**
Mobile MOUSE hosts a L!Ve training session as well as a physical course simultaneously, exclusively for the Client (their venue or ours). Students can then attend as multiple small groups (some physically in the classroom and others via L!Ve). This allows for Social Distancing with smaller groups in attendance at once.
- **“L!Ve Conference” (Corporate Training)**
In any type room, the Mobile MOUSE facilitator would remotely conference to a big screen. For more details, see the [Info Graphic](#) overleaf.



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Delivery Methods of L!Ve Interactive Courses

"L!Ve Dial In" (Available to Public and Corporate Clients)

- As we continue to run our regular classroom courses, participants of "Dail In" training would simply sit at their own desk (wherever they may be) and connect to and participate in, an actual classroom face to face session (courses run at our venue). Here, the instructor delivers to the classroom audience as well as to "L!Ve Dail In" participants.
- Just as with all other delivery methods, "L!Ve Dail In" participants will be able to interact with the entire class and the facilitator just as if they were in the classroom.
- Note that for physical courses run at our venue, you can [view our policy on COVID-19 by clicking here](#).

"L!Ve Solo" (Available to Corporate Group or One-on-One Sessions)

- Mobile MOUSE setups up and hosts a virtual classroom for the exclusive benefit of the Client.
- Course participants would sit at their own desk (home or work) and connect to the virtual session, participating from their workstations, physically separate from other users.

"L!Ve Room" (Available to Corporate Group Sessions)

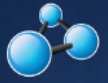
- Mobile MOUSE setups up and hosts a virtual classroom for the exclusive benefit of the Client.
- The Mobile MOUSE facilitator would deliver digitally to a smaller group of participants, each student participating with laptops from (typically within the same board or conference style room).
- The number of physically present participants in the room, will depend on the Clients Social Distancing policy.
- The Client naturally has the option of splitting a larger group into multiple rooms.
- A designated laptop (which we can supply at no charge), could be used as a "projector", outputting the trainers steps and instructions to a larger projection surface (e.g. big screen, wall or whiteboard) or large flatscreen TV, thereby freeing up participants screens to focus on the steps required to complete each task (as they would simply follow the trainers instructions from the big screen).

"L!Ve Blended" (Available to Corporate Group Sessions)

- This delivery method is a hybrid of the "L!Ve Room" and "L!Ve Solo" delivery options.
- Mobile MOUSE setups up and hosts both a physical classroom (at the Clients or Mobile MOUSES' Venue) as well as a virtual classroom for the exclusive benefit of the Client.
- Companies can choose to split up their groups of students into smaller groups in order to comply with social distancing requirements.
- Some students will connect digitally and some can be physically present in the classroom.
- The number of physically present participants in the classroom, will depend on the Clients social distancing policy, noting that Mobile MOUSE has minimum policy of 2 meters.

"L!Ve Conference" (Available to Corporate Group Sessions)

- Mobile MOUSE setups up and hosts a virtual classroom for the exclusive benefit of the Client.
- A designated laptop (which we can supply at no charge), could be used as a "projector", outputting the trainers delivery to a larger projection surface (e.g. big screen, wall or whiteboard) or large flatscreen TV and watched by the staff audience.
- Note that there is limited audience interactivity with this option (other than audience Q&A). This option is better suited for short quick info sessions, e.g. introducing awareness for a new feature or for a quick info session.
- The number of physically present participants in the room, will depend on the Clients Social Distancing policy.



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What is Mobile MOUSE using as a Facilitation Tool?

- Our primary preference is Zoom as it is 100% free for participants.
- Mobile MOUSE makes use of paid Zoom plans as this presents more options for distance learning.
- Note that each enrolled participant (if the Zoom is the elected medium), will need to sign up for a free Zoom account and install the Zoom Desktop App (it only minutes to setup). Other solutions would be similar.
- We are able to utilize other digital conferencing tools that the client may already have in place (e.g. WebEx, Skype etc.), however this may involve a minor fee.

Key Points and Considerations

- Eliminates communal risks currently associated with the COVID-19 Pandemic.
- We will be using the same quality trainers that we always do.
- There is no need for travel.
- All participants are be able to interact with the trainer and each other digitally, including audio and video and via a host of other tools.
- Participants will still complete practical "hands on" exercises as if they were in a real classroom.
- There are five ways (with possible variations to each) to deliver content: "L!Ve Dial In", "L!Ve Solo", "L!Ve Room", "L!Ve Blended" and "L!Ve Conference".
- A reliable internet connection is important, particularly for the video streaming component of the training.
- As an additional incentive, public L!Ve course students will be allowed (at no extra charge) to physically sit the course at our venue at a later scheduled date.
- In an ideal world, participant workstations would have dual monitors, one to watch the facilitators instructions, and one to interact with the desktop app being learned (e.g. Excel).
- Bear in mind most laptops and computers have the ability to output to a television or projector.
- For participants that do not have two screens, it is easy enough for participants to switch between active windows. Participants (with only one screen) can also await the next instruction via audio, or they can easily switch back to the facilitators window to view the next set of instructions.

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